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ADULT SOCIAL CARE, HEALTH AND HOUSING OVERVIEW AND SCRUTINY PANEL

11 SEPTEMBER 2018

SUPPLEMENTARY PAPERS

TO: ALL MEMBERS OF THE ADULT SOCIAL CARE, HEALTH AND HOUSING OVERVIEW AND SCRUTINY PANEL

The following papers have been added to the agenda for the above meeting.

These were not available for publication with the rest of the agenda.

Gill Vickers
Executive Director: Delivery

	Page No
7. The Help Yourself Portal	3 - 14
Rohan Wardena, Transformation Programme Lead: Adult Social Care, Health and Housing to demonstrate the 'Help Yourself' portal and to speak about the protection available for buying services outside of BFC monitored and quality assured services.	

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Bracknell Forest Council

Adult Social Care, Health & Housing



DIGITAL MARKETPLACE OVERVIEW

Rohan Wardena



Our Vision For Adult Social Care & Health



Healthy, Safe, Self-Reliant Communities

THE THINKING BEHIND OUR PLAN & FUTURE DIRECTION

The vital ingredients for person centred care

EARLY HELP & PREVENTION



SELF-DIRECTED SUPPORT

CHOICE

CONTROL

INDEPENDENCE

OUR OBJECTIVES FOR A DIGITAL MARKETPLACE

- Replacement for i-Hub
- Easy to use single source of information for everyone
- Marketplace platform to connect people to a wider range of support options
- A free resource for local organisations to promote what they do
- A resource for staff and partners to use to help connect people to activities, services and useful information
- Online tools to help people plan and make positive changes to their lives
- Information to help make informed choices and stay safe
- Organisations own their content

600+
Site Visits

400+
Unique Hits

33%+
Return Visits

94%
External users

2+
Contacts/ wk

Bracknell Forest Help Yourself Online



**Help Me Find
What I Need?**



**Find Products &
Services**



**Get Information
& Advice**

MARKETPLACE FEATURES

- ✓ Wellbeing planning tool
- ✓ Easy to use search function
- ✓ Location map display
- ✓ Create and save shortlists
- ✓ Personal selection brochure
- ✓ Provider information
- ✓ Latest CQC ratings
- ✓ Equipment information + prices
- ✓ Personal assistant information
- ✓ Market information bulletins
- User ratings
- Post a job
- Volunteer network
- Book and pay for activities

Search Features And Filters



Category: e.g. Care & Support, Advocacy etc.

∞



Client Type: e.g. Adults, Carers, Young People



Medical Condition/ Disability: e.g. Dementia



Service Outcome: e.g. Get Active



Community Map

Explore What's On In My Area

Postcode

Location

TEXT MESSAGE

EMAIL

PRINTED COPY

Staying Safe And Well Informed

**Employing a
Personal
Assistant**



**Staying Safe
Online**



**Finding and
Choosing a
Care Home**



**Finding and
Buying Care
at Home**



**What if things
go wrong?**



**Agreements
and Contracts**



Top Tip Guides

5 Tips for Employing a Personal Assistant



If you are thinking about employing a personal assistant it might be a good idea to speak with someone who is already doing so

1



If you are employing a personal assistant directly then you need to make sure you do the necessary checks yourself

2



Have a look at the toolkit for employing personal assistants available on the Skills for Care website

3



Your local carers service may be able to help or put you in touch with other people who have employed a personal assistant

4



Visit the Support with Confidence website and see how they can help

5

USEFUL LINKS

[Signal 4 Carers](#)

[Healthwatch](#)

[Skills For Care](#)

[Carers Trust](#)

[Money Advice Service](#)

[Support With Confidence](#)

Wellbeing Planner

GUIDE ME TO OPTIONS



Segment	Money	Health & Wellbeing	Work, Training & Volunteering	Living Independently	Things to Do
SUB-CATEGORY	I want to make a budget	I want to be more active	I want to get a job	I want help getting out and about	I want to meet new people
	I want to get out of debt	I want to lose weight	I want to learn something new	I need help looking after myself at home	I want to find activities to do in the area
	I want to make my money go further	I need help with an addiction	I want to learn about further education	I need help supporting someone else	I want to get out and about
	I need information on allowances and benefits	I want help with my mental wellbeing	I want to volunteer in my community	I want to talk to someone about problems in my neighbourhood	I want to be able to travel to where I need to go

Bracknell Forest Help Yourself Online

[http:// helpyourself.bracknell-forest.gov.uk](http://helpyourself.bracknell-forest.gov.uk)



Health and Care



Housing



Learning



Leisure



Money & Benefits



Find a Personal Assistant



Transport



Products for independent living



Work, Training & Volunteering



Do you provide a Local Service?



: Bracknell Forest Help Yourself



Thanks For Listening

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Any Questions?

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